




distributors, inc.

Dear Valued Retailer,

We want to help! We understand you're experiencing a problem with your  **MANNINGTON**® floor.

**Stiller will file the claim on your behalf.
Please follow the steps below to help us:**

-TELL US THE STILLER INVOICE # PERTAINING TO THE CLAIM

-TELL US THE EXACT PROBLEM;
PROVIDE AS MANY DETAILS AS POSSIBLE.

-PROVIDE STILLER WITH ANY PHOTOS AND/OR SAMPLES.
(CLAIMS WILL NOT BE PROCESSED WITHOUT PHOTOS OR SAMPLES.)

-IF YOUR CLAIM INVOLVES A CONSUMER, PLEASE PROVIDE A COPY OF THE CONSUMER'S INVOICE; PLEASE INCLUDE THEIR NAME, ADDRESS, AND TELEPHONE NUMBER.

-IF THE MATERIAL IS INSTALLED, PLEASE PROVIDE THE DATE(S) OF INSTALLATION AND NAME OF INSTALLER.

-IF YOU ARE CLAIMING LABOR, PLEASE PROVIDE AN ESTIMATED LABOR BILL ON COMPANY LETTERHEAD.

Mannington claims cannot be filed until Stiller receives all necessary documents, information, and photos/samples. Once your Mannington claim is submitted, you will be provided a claim reference number. Please allow at least 14 business days for Mannington to conduct an investigation. You will be notified once a decision has been reached. Please contact the Mannington claims department at 1-800-638-7929 (dial 0) for questions regarding your claim.